

Aquatec UK Ltd Trade Sales Terms and Conditions 2017

Any questions regarding these Terms and Conditions should be made in writing (preferable email) to ben@aquatec.co.uk and confirmation of any special considerations should be held in writing by the buyer.

1. Definitions

In these conditions the "seller" means Aquatec UK Ltd, the "buyer" means the person, firm or Company to whom the seller agrees to sell or supply the goods. "Goods" means the items specified or referred to in the sellers quotation or invoice.

2. Descriptions

Unless expressly stipulated by the seller any descriptions, drawings, illustrations, photographs, ratings, standards, statements or details of capacity or performance specification or other descriptive matter are approximate only and do not form part of any contract. The seller reserves the right to alter any product without prior notice.

3. Quality

The seller manufacture many products by hand in its Weymouth factory, although its workers are highly skilled a degree or variation is present in the manufactured goods that is not considered a fault. Any goods manufactured by the seller which may prove defective through faulty workmanship or material will be replaced or repaired at the seller's discretion at the sellers premises free of charge excluding transportation costs providing such goods have not been misused, maladjusted or abused since delivery to the buyer.

4. Buyer Specifications

If goods are manufactured to buyers specifications or pattern, no responsibility can be accepted for infringement of any patent, and the purchaser agrees to indemnify the seller against any loss in respect of proceedings or otherwise resulting from execution of buyers orders. Once manufacture of special or custom goods is commenced, cancellation cannot be accepted.

5. Times of delivery

Times or dates of delivery quoted by the seller are estimates only. If no specific delivery date is requested the seller manufactures and supplies orders in a first come, first served basis and assumes the goods are required as soon as possible and will manufacture and ship based on those criteria at the buyers expense.

6. Payment

Terms are Strictly Pro Forma only. Invoices will be dispatched on receipt of a Purchase Order and shipped on clearance of payment.

Proforma invoices (except where exceptions are granted by Aquatec UK Ltd in writing) should be settled in 30days, at which point any reserved but unpaid for items will returned to stock. After 45days unpaid Proformas and any associated orders will be canceled. Reorders will be subject to any price and specification changes that have occurred in the interim.

7. Methods of Payment

Payment methods are outlined on every invoice, please note BACS is preferred for speed and security. Cheques should be made payable to "**Aquatec UK Ltd**" and sent to the registered business address. The seller reserves the right to charge any costs accrued associated from collecting payment from the buyer where applicable. (For example- Credit Card fees)

8. Cancellations

Except with mutual agreement the seller reserves the right that any contract, once accepted cannot be canceled nor amended and then only on terms that fully indemnify the seller. For special or custom orders the seller reserves the right to charge a cancellation fee to include material and labour committed at cost.

Cancellation should be made in writing (email is sufficient if read receipt used) and confirmation from the seller must be received for the order to have been canceled.

9. Returns

Goods returned can be subject to restocking fees and advice should be sort before making any return. Returning unwanted or mistakenly ordered goods will be subject to restocking fee equal of 10%, Returned special or made to order goods will be charged at 50% value of the order with consultation.

10. Prices and Specifications

The seller reserves the right to change prices and specifications without prior notice.

11. Delivery

Delivery is charged at cost and unless otherwise stated by Interlink Courier service, the seller has no responsibility for the performance of the courier. Special delivery requests should be agreed in writing.

Full Contact details.

Aquatec UK Ltd
Rear of 14 Albany Road
Granby Industrial Estate
Weymouth
Dorset
DT4 9TH
UK

Telephone- +44(0)1305 776037

(Please leave a message on the Answer Phone if the phone is not picked up.

Staffing levels and workload often stop us from answering every call even if we are in the factory but we do call back everyone who leaves a message.)

Fax- +44(0)1305 769977
Skype- aquatecukltd
email- ben@aquatec.co.uk

VAT Number- 945 423 125
Company No- 6693632